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DOCKET NO. END920000101US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Spiegel)	Examiner: Rutten, J.
)	
Application No.: 09/708,129)	Art Unit: 2122
)	
Filed: 11/07/2000)	
)	
For: Software Maintenance)	

Mail Stop: Non-Fee Amendments
Commissioner for Patents
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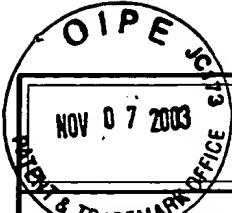
Technology Center 2100

Amendment

Sir:

Introductory Comments

In response to the Office Action of August 5, 2003, please amend the above-identified patent application as follows:



2122

TRANSMITTAL LETTER
(General - Patent Pending)

Docket No.
END920000101US1

In Re Application Of: Spiegel

Serial No.
09/708,129

Filing Date
11/07/2000

Examiner
Rutten, J.

Group Art Unit
2122

Title: SOFTWARE MAINTENANCE

TO THE COMMISSIONER FOR PATENTS:

Transmitted herewith is: **Amendment in 10 pages**

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in the above identified application.

No additional fee is required.
 A check in the amount of _____ is attached.
 The Director is hereby authorized to charge and credit Deposit Account No. **09-0457 (IBM)**
as described below.
 Charge the amount of _____
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 Charge any additional fee required.


Signature

Dated: November 5, 2003

John A. Merecki
Reg. No. 35,812
Hoffman, Warnick & D'Alessandro LLC
Three E-Comm Square
Albany, New York 12207
(518) 449-0044

I certify that this document and fee is being deposited on November 5, 2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


Signature of Person Mailing Correspondence

Dorothea Rubbone
Typed or Printed Name of Person Mailing Correspondence

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